

Mark Leniw

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Professional Summary

Technical systems professional with extensive experience supporting live events, sports broadcasts, award shows, and other high-pressure production environments. Known for calm problem-solving, technical reliability, adaptability, and a team-first approach. Strong background in broadcast systems support, technical troubleshooting, hardware and software configuration, quality control, rack integration, and client-facing technical operations. Highly experienced in building and preparing racks from the ground up, validating signal flow, and QCing production systems including EVS, media servers, AJA gear, Decimator units, network switches, and other ancillary equipment.

Core Skills

- **Production Support:** Live events, sports broadcasts, award shows, onsite and remote technical support.
 - **Systems & Hardware:** EVS, Disguise media servers, AJA, Decimator, Blackmagic Design, network switches, ancillary production equipment.
 - **Technical Execution:** Troubleshooting, QC, system validation, hardware/software configuration, signal flow testing.
 - **Integration & Deployment:** Rack builds, cabling, equipment integration, playback support, routing support, client-ready prep.
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Professional Experience

Production Resource Group / VER — Los Angeles, CA *September 2016 – Present*

- Provide onsite and remote technical support for live events, sports broadcasts, award shows, and other demanding production environments, seamlessly handling emergency client calls to resolve critical EVS system issues.
- Build racks from the ground up by installing gear, connecting cabling, testing signal flow, verifying system functionality, and preparing units for client deployment.
- Perform rigorous quality control, readiness checks, and operational validation on media server hardware prior to production use.
- QC and validate complex systems including EVS servers, Disguise GX3 media servers, AJA equipment, Decimator units, and network switches.
- Troubleshoot and configure hardware, software, connectivity, and system-status issues across live, near-live, and post-production workflows to ensure dependable operation.

- Support rack build workflows, equipment integration, cable management, and hardware readiness for field use.
- Maintain operational reliability across setup, support, and issue resolution.
- Work independently on technical prep and system readiness while actively collaborating with teammates and sharing knowledge.

EVS Broadcast Equipment — New Jersey / Los Angeles, CA *May 2013 – September 2016*

- Delivered scheduled and emergency onsite technical support across major broadcast client locations and mobile production environments.
- Supported EVS-based broadcast workflows in demanding live and mobile production settings.
- Maintained service continuity through technical troubleshooting, support coordination, and rapid field response.
- Coordinated repair-related workflow and service support, including assisting with quotes and purchase order preparation.

Micro Center — New Jersey *December 2010 – May 2013*

- Diagnosed and resolved computer hardware and software issues.
- Delivered hands-on technical support in a fast-paced customer service environment, guiding customers toward effective technical solutions.
- Built custom computer systems based on specific user requirements.

TD Bank — New Jersey *December 2009 – December 2010*

Staples — New Jersey *April 2001 – November 2009*

Education

Montclair State University

- B.A. in English, Concentration in Creative Writing

Certifications

- CompTIA A+
- CompTIA Network+
- Microsoft MCP
- Microsoft MTA
- CIW Web Professional
- OSHA General Industry